

Culturally and Linguistically Appropriate Services



What is CLAS?

- Culturally and Linguistically Appropriate Services Standards
- 15 standards established by the U.S. Department of Health and Human Services Office of Minority Health
- Three Themes
 1. Governance, Leadership, and Workforce
 2. Communication and Language Assistance
 3. Engagement, Continuous Improvement, and Accountability

[CLAS Standards - Think Cultural Health \(hhs.gov\)](https://www.hhs.gov/ohrt/standards)

Why does it matter?

- Promotes health equity
- Empowers the individual
- Acknowledges diversity within health care
- Encourages cultural awareness and continued learning



Programmatic Work Impact

The Value of CLAS in Your Work!

- Improves Communication
- Guides Decision-Making
- Builds Trust
- Empowers Professional Growth